Code42 Workflow Automation Overview

Automate cross-functional workflows to mitigate insider risk with Code42 Workflow Automation

Benefits of automating workflows

Lens automation: Integrate user attribute information, and orchestrate communications and documentation via IAM, HCM and IT ticketing systems to create consistent, scalable insider risk processes.

Increased productivity: Limit manual processes, gaps and siloed efforts across departments to enable security teams to proactively mitigate insider risk and be armed with complete context during investigations.

Faster response: Trigger insider risk workflow tasks and communications from HCM and IT ticketing systems to make fast, informed decisions and speed response.

Integration features

Cloud app integrations: Automate processes leveraging 400+ data connections including Okta, Workday, ServiceNow, Slack and more.

No-code workflows: Leverage custom automated workflows built and maintained by Code42's professional services team for your organization's specific use cases.

Alert triggers: Automatically add users to suspicious activity groups within Okta – or kick off data protection workflows tied to your HCM or IT ticketing systems.

Automated response: Automate response actions for insider risk workflows including modified access permissions, manager notification or placing a user on legal hold.

Code42's workflow automation feature enables security teams to customize and automate insider risk tasks and cross-functional processes to fit the unique needs of their organization. Security teams can easily add departing employees or high-risk users to risk detection lenses within Code42 Incydr – or trigger alerts to kick off investigations or move users to Okta groups with modified permissions.

With 400+ data connections including Okta, Workday, ServiceNow and Slack – combined with implementation and management support from Code42's – companies can build and maintain automated workflows to reduce time spent on manual tasks and accelerate response times.

Featured Data Connections

servicenow.   okta

zendesk   Jira Software

bambooHR   ADP

slack   workday

CODE42

Automate your workflow of choice in under 2 hours of active time, with support from:

- **Systems Engineer (SE):** Your systems engineer will work with you to define your use case and provide technical recommendations and best practices for workflow automation.

- **Professional Services (PS):** Code42's PS team offers use case consultation as needed and will configure, test and optimize your automated workflow based on your defined triggers and actions.

- **Code42 Support:** Beyond always being available for support when you need it, Code42's in-house support team will ensure that data connections are automatically updated with new features and will proactively reach out if they see that things are not working.

Professional Services Engagement Timeline

- **Step 1:** Workflow automation use case is defined in partnership with your SE.

- **Step 2:** Kickoff call covering workflow automation data connections, trigger points, actions, and target completion date.

- **Step 3:** PS builds the automated workflow.

- **Step 4:** Complete testing and tweaking of the automated workflow is performed.

- **Step 5:** Workflow automation is complete! Code42's Support team is available to support the ongoing management of the workflow as needed.

Featured Use Case

Challenge
A departing employee is updated in a HR platform like BambooHR. Additional details such as departure date are also captured. Departing employees indicate heightened insider risk, but security does not have access to BambooHR data and therefore lack a process to leverage this user context in their insider risk management workflows.

Solution
Code42 Workflow Automation streamlines this process by automatically adding departing employee information from an organization's HCM systems - such as Workday or BambooHR - to Incydr's departing employee lens when HR adds a departure date to an employee record in their system.

Ensure that your team is aware of this insider risk indicator by leveraging the communication channel of your choice to communicate, such as having Incydr automatically send a Slack message to #dept-security-private when an employee is added to the departing employee lens.

Benefit
Your team gains complete situational context necessary to proactively monitor and mitigate insider risk through automated response processes, leveraging automated tasks and streamlined integrations across otherwise disparate systems and teams.

INCYDR

The leader in insider risk detection, investigation and response.

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