

Security, Trust, and Assurance with Code42

Our first priority: securing your data

We value the trust you place in Code42, which is why we take active measures to ensure all Code42 customer data is secure, and that all deployments meet the most stringent security, compliance, and operational requirements.

The documents contained in the Security, Trust, and Assurance package provide comprehensive details on the Code42 security posture, control environment, compliance, and certifications.

Code42 helps our customers meet their applicable compliance and risk management requirements, including:

- ▶ SOC Reporting—Service Organization Control Reporting
- ▶ ISO/IEC 27001—Information Security Management System
- ▶ NIST 800-53—Security and Privacy Controls for Federal Information Systems and Organizations
- ▶ NIST 800-171—Protecting Controlled Unclassified Information in Nonfederal Systems and Organizations
- ▶ DFARS—Defense Federal Acquisition Regulation Supplement
- ▶ HIPAA—Health Insurance Portability and Accountability Act
- ▶ FISMA—Federal Information Security Management Act
- ▶ ITAR—International Traffic in Arms Regulation
- ▶ GLBA—Gramm-Leach-Bliley Act
- ▶ FERPA—Family Educational Rights and Privacy Act
- ▶ GDPR—General Data Protection Regulation

Code42 Security, Trust, and Assurance packet contents:

- ▶ SOC2 Type II Report
- ▶ ISO 27001:2013 Certificate
- ▶ ISO 27001:2013 Statement of Applicability
- ▶ Privacy Shield Certification
- ▶ Risk Recon Report
- ▶ SANS Top 20 Critical Security Controls
- ▶ Web Application Penetration Test Report
- ▶ Thick Client Penetration Test Report
- ▶ Standard Information Gathering (SIG) Assessment
- ▶ Cloud Security Alliance—Cloud Controls Matrix
- ▶ Business Continuity Plan Executive Summary
- ▶ Disaster Recovery Plan Executive Summary
- ▶ Certificate of Liability Insurance

CODE42 SYSTEM HIGHLIGHTS

Multiple layers of protection—including strong data encryption in-transit and at rest, segregation, access management, network security, and application-level controls that are distributed across a scalable, secure infrastructure

Built-in central administration console—enabling our customers to appropriately manage security, configuration, and management of user accounts and data, and providing visibility and alerting functions

Customer control—customers control their deployment strategy, including where encryption keys are stored and data storage locations

Access and identity management—directory services, identity management, or RADIUS Server integrations extend SSO functionality

Secure, flexible deployment—consistent, end-to-end security whether data is held on-premises or in the cloud

Security at our core: prioritizing data protection in everything we do

Security is at the core of everything we do at Code42—deeply ingrained in our organizational structure, processes, and objectives. Each team within Code42 has clearly defined security responsibilities, including:



Engineering

Develop, test, maintain, and implement the Code42 Software Development Lifecycle (SDLC) methodology.



Customer Success

Provide support services to respond to service requests, questions, monitoring alerts, or service disruptions following defined SLAs.



IT

Develop, support, and ensure optimized operation of Code42 information technology assets.



Security Team

Responsible for the Code42 security posture, including physical and logical security of Code42 information assets, security governance, risk, compliance, security operations, corporate resiliency, security training and awareness, and security policy.



Cloud Ops

Responsible for Code42 cloud infrastructure, including availability, capacity, and asset planning and monitoring.



People Team

Create and implement hiring procedures to verify that candidates possess the required qualifications.

Establish workforce conduct standards and workforce candidate background screening procedures.



Board of Directors

Maintain oversight and governance of the company, which includes establishing general corporate policies and monitoring the overall performance of the company.



Product Security

Provide subject matter expertise in software security practices and technologies.

Provide consistent and pragmatic guidance to ensure adherence to industry standards and best practices.



All Code42 Personnel

Ensure compliance with all Code42 policies, standards, and supporting processes.

Participate in security awareness and role-based security training.

Report all issues related to confidentiality, availability, or security.

For additional information or specific Code42 security questions, please contact your Code42 customer representative to request a copy of our Security, Trust, and Assurance packet.



FOR MORE INFORMATION: [CODE42.COM/CONTACT](https://code42.com/contact)

CORPORATE HEADQUARTERS | 100 WASHINGTON AVENUE SOUTH | MINNEAPOLIS, MN 55401 | 612.333.4242 | [CODE42.COM](https://code42.com)